

Call Detail Report

Joe Smith - March 10, 2026

Call Information

Caller Name Joe Smith	Phone Number +12397775066
Agent Kurt Petersen	Status Appointment Set
Call Started Mar 10, 2026 at 12:20 AM	Call Ended Mar 10, 2026 at 12:22 AM
Duration 1:44	

Call Summary

- **Caller Name:** Joe Smith - **Main Reason for Calling:** Schedule a lunch meeting with Kurt Petersen. - **Key Details Collected:** - Date/Time: Tomorrow at 12:00 PM - Location: Capital Grille, 9005 Mercato Dr, Naples, FL 34108 - **Action Taken:** Lunch meeting confirmed and scheduled. - **Follow-Up Needed:** None.

Appointment Created

Title: Appointment with Kurt Petersen
Start: Mar 10, 2026 at 12:00 PM
End: Mar 10, 2026 at 01:00 PM
Location: Capital Grille, 9005 Mercato Dr, Naples, FL 34108
Notes: Purpose: Lunch meeting | Caller: Joe Smith | Contact: 0000000000 | Details: Meeting with Kurt Petersen

Full Call Transcript

Note: This is the complete transcription of the entire call, including the portion where the agent spoke with the caller.

You have reached the office of Kurt Peterson. This is Ryan, the virtual receptionist. Please briefly tell me your name and how I can help you today. Please note, this call may be recorded for quality and training purposes. Joe Smith, I'd like to have lunch with Kurt tomorrow at Capitol Grill. I found Capitol Grill at 9005 Mercado Drive, Naples, Florida 34108. Does that sound right? What time are you thinking for lunch tomorrow? Noon. Noon tomorrow works. Would you like to meet at Capitol Grill at 9005 Mercado Drive, or is there another location you'd prefer? One. Great, we'll set the meeting at Capitol Grill, 9005 Mercado Drive, Naples. May I have your phone number to confirm everything? 0-0-0-0-0-0-0. So that's tomorrow at 12 p.m., meeting at Capitol Grill, 9005 Mercado Drive, Naples for lunch. Does everything look correct? It does. Okay. We are sorry. An application error has occurred. Goodbye.

Conversation Transcript

Caller 12:20 AM

Joe Smith. I'd like to have lunch with Kurt tomorrow at Capital Grille.

System 12:21 AM

[SYSTEM: Address lookup for 'Capital Grille at Mercato, Naples' found: 9005 Mercato Dr, Naples, FL 34108. Google Maps: <https://maps.google.com/?q=9005%20Mercato%20Dr%2C%20Naples%2C%20FL%2034108>]

Ai 12:21 AM

I found Capital Grille at 9005 Mercato Dr, Naples, FL 34108. Does that sound right? What time are you thinking for lunch tomorrow?

Caller 12:21 AM

Noon.

Ai 12:21 AM

Noon tomorrow works. Would you like to meet at Capital Grille at 9005 Mercato Dr, or is there another location you'd prefer?

Caller 12:21 AM

He won.

Ai 12:21 AM

Great, we'll set the meeting at Capital Grille, 9005 Mercato Dr, Naples. May I have your phone number to confirm everything?

Caller 12:21 AM

Zero, zero, zero, zero, zero, zero, zero, zero.

Ai 12:21 AM

So that's tomorrow at 12:00 PM, meeting at Capital Grille, 9005 Mercato Dr, Naples for lunch. Does everything look correct?

Caller 12:22 AM

It does.

Ai 12:22 AM

Perfect! I've scheduled your appointment for tomorrow at 12:00 PM. Kurt Petersen will meet you at Capital Grille, 9005 Mercato Dr, Naples. Have a great day, Joe!

Combined 12:22 AM

[Full conversation recording transcript]: You have reached the office of Kurt Peterson. This is Ryan, the virtual receptionist. Please briefly tell me your name and how I can help you today. Please note, this call may be recorded for quality and training purposes. Joe Smith, I'd like to have lunch with Kurt tomorrow at Capitol Grill. I found Capitol Grill at 9005 Mercado Drive, Naples, Florida 34108. Does that sound right? What time are you thinking for lunch tomorrow? Noon. Noon tomorrow works. Would you like to meet at Capitol Grill at 9005 Mercado Drive, or is there another location you'd prefer? One. Great, we'll set the meeting at Capitol Grill, 9005 Mercado Drive, Naples. May I have your phone number to confirm everything? 0-0-0-0-0-0-0-0. So that's tomorrow at 12 p.m., meeting at Capitol Grill, 9005 Mercado Drive, Naples for lunch. Does everything look correct? It does. Okay. We are sorry. An application error has occurred. Goodbye.

Generated: March 22, 2026 at 12:31 AM

Agent Ledger - Comprehensive Real Estate Management System

This report contains confidential information. Please handle accordingly.